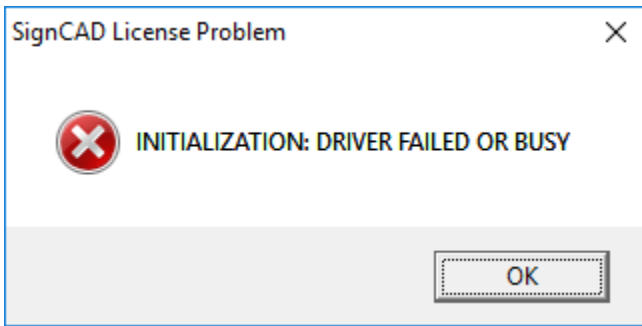


**Issue – An “Initialization: Driver Failed or Busy” message appears on a single user install of SignCAD.**



**Solution – The Crypkey license service is stopped or not installed on the computer. In the Task Manager, pick the Services tab and check the CrypKey License status. If the Status is Stopped, right click on the CrypKey License and pick Start from the floating menu. Then try running SignCAD again.**

